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Rural Support Service

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Dear ,

Proposed Remote Health Monitoring Services Consolidation- Completion of Consultation

Further to my letter dated 25 August 2025 regarding the proposed Remote Health Monitoring Services Consolidation, I can advise that feedback received from staff and relevant unions has been considered. All the feedback received has been collated into one document along with the RSS response to the feedback. Enclosed is a copy for your records.

Accordingly, the consultation period is now concluded, and we will shortly commence the recruitment and implementation process.

All consultation documents can be accessed via the RSS-DTTS Remote Health Monitoring Teams page [RHM Consultation documents](#)

We acknowledge that this may be an uncertain time for staff. Support is available via the Employee Assistance Program (EAP). For more information about the EAP providers available and how to access support, please see the [Employee Assistance Program](#) SharePoint page.

If you have any questions or need further information, please feel free to contact Ms. Heather Leach, Advanced Nurse Unit Manager (AdNUM), RSS, at 0434 668 745 or via email at heather.leach@sa.gov.au or Ms . Jola Young Acting Operations and Research Manager, RSS by telephone 0403 065 019 or by email jola.young@sa.gov.au

Yours sincerely,

Marie Lessing

A/Director Digital Transformation and Technical Services
Rural Support Service

15 October 2025